

## Central Community Care Access Centre

# Child & Family SERVICES



*If your child has special needs and requires assistance at home or at school, we're here to help*

### **Who we are**

Community Care Access Centres (CCACs) provide one-stop access to health and community services. The Central CCAC is ready to help you and offers a specialized Child and Family Services program.

### **Child and Family Services**

The Child and Family Services program offered by CCACs provides coordination of services and support to children, youth and their families to assist with specific needs that may be acute and short-term or long-term. School Health Support Services is a vital part of the Child and Family Services program, providing services in the school.

### **In-Home Services**

Child and Family Services staff conduct assessments based on the needs of the child or youth and their families, rather

than on the diagnosis. Dedicated staff with specialized knowledge and skills related to child and family services are on hand to assess the needs of the individual, develop a service plan and coordinate CCAC services in a way that meets the needs of the entire family. They also monitor, revise and update the service plan to reflect the changing needs of the child.

### **School Services**

Child and Family Services staff work with school personnel and parents to determine a child's needs and how best to support the child's education. The School Health Support Services program ensures that school personnel and families receive consultation and education about the child's health care needs. Child and Family Services also works closely with other community partners who provide services to children, youth and their families.

In-home and school services may include:

- nursing
- nutrition counselling
- social work
- occupational therapy
- physiotherapy
- speech-language pathology
- personal support

### Eligibility

To be eligible for in-home services from a CCAC's Child and Family Services program, a child must have:

- a valid Ontario Health Card
- needs that cannot be met on an outpatient program
- a medical condition that can be adequately treated in the home
- a need for at least one or more of the professional services
- parental/guardian consent for referral to a CCAC

To be eligible for services in the school, a child must:

- be enrolled as a student at a school or be receiving satisfactory instruction at home
- require services in order to attend school, participate in school routines and/or receive instruction
- be insured under the Health Insurance Act
- have school principal and parent/guardian consent for referral to a CCAC

### How to make a referral

Anyone can make a referral to Child and Family Services by simply calling the number of the CCAC in your community. Parents can discuss referrals for school services with the principal or teacher and the principal/designate can forward referrals to the appropriate CCAC.

## Central CCAC Sites

### Newmarket

1100 Gorham Street  
Unit 1  
Newmarket ON L3Y 8Y8

### Richmond Hill

9050 Yonge Street  
Suite 400  
Richmond Hill ON L4C 9S6

### Sheppard

45 Sheppard Avenue East  
Suite 700  
North York ON M2N 5W9

### Stouffville

28 Sandiford Drive  
Bldg. B, Unit 201  
Stouffville ON L4A 1L8

[www.central.ccac-ont.ca](http://www.central.ccac-ont.ca)

**Toll-Free: 1 888 470 2222**

**905 895 1240**

**416 222 2241**