

Our Services:

Information & Referral

In-Home Health Care

Long-Term Care Placement

WHO WE ARE

- A one-stop access point to community-based health care services
- Part of a province-wide community care network, able to coordinate services for people wherever they live in Ontario
- Funded by the Ministry of Health and Long-Term Care

WHAT WE DO

- Help people navigate through the health care system
- Connect people to the appropriate and available health care services in their community
- Help clients maintain independence in their own homes with dignity
- Arrange in-home health care services
- Support clients through the application and admission process to a long-term care home when living at home is no longer possible

CCACs ARE FOR EVERYONE

- Anyone can call to find out about services
- Services are for people of any age
- CCAC services are provided at no cost to clients

CCAC CASE MANAGERS

- Are client focused
- Are sensitive to diversity and culture
- Visit clients in home, hospital or school
- Evaluate each client's individual needs
- Coordinate services that ensure the most appropriate levels of care, rehabilitation and independence
- Determine your eligibility for admission, provide support through the application process, and prioritize and manage your admission process to a long-term care home when living at home is no longer possible

CCACs ALSO PROVIDE

CCACs can provide you with information on community-based care, or refer you to other community services**, such as:

- Meal delivery and dining programs
- Adult day care programs
- Caregiver support groups

** A user fee may be charged for services provided by community agencies. Services may depend on local availability

You can access Central CCAC: 7 days a week 365 days a year

www.central.ccac-ont.ca

1 888 470 2222